



## WARRANTY TO COMMERCIAL CUSTOMERS

### PACKAGED TERMINAL PRODUCTS PTC (Cooler), PTH (Heat Pump), DRY (Dehumid Cooler) MODELS R-410A "E SERIES" UNITS

This warranty is extended to commercial customers only. A distinct warranty is extended to purchasers for personal, family or household use.

Amana® brand PTAC heating or air conditioning units identified as PTH, PTC and DRY "E SERIES" units are warranted by Goodman Company, L.P. to commercial customers against defects in materials and workmanship under normal use and maintenance, as provided below.

**FIRST-YEAR COVERAGE (ENTIRE UNIT):** We will repair or replace, free of charge (to include labor, parts freight and new refrigerant if required), any part of a unit or Amana® brand accessory, that proves to be defective due to workmanship or materials within the first year after the date of purchase.

**SECOND THRU FIFTH YEAR FUNCTIONAL PARTS COVERAGE:** During the 2nd thru 5th year, we will provide, free of charge (to include parts freight) listed functional parts which prove to be defective due to workmanship or materials. Components covered are factory installed: unit fan motors, unit blower wheels or fans, unit thermistors, circuit board, transformers and relays, unit heaters, reversing valve solenoid, unit power cord and unit capacitors.

**SECOND THROUGH FIFTH YEARS SEALED SYSTEM COVERAGE:** During the 2<sup>nd</sup> through 5<sup>th</sup> years after the date of purchase, we will repair (to include labor and replacement refrigerant) any refrigerant leaks caused by defects in workmanship or material of a unit, and will repair or replace (to include labor, parts freight and replacement refrigerant) any portion of the evaporator coil, condenser coil, compressor, reversing valves or connecting tubing that proves to be defective, in workmanship or materials.

If the date of purchase cannot be verified, the warranty period begins three months from the month of manufacture (indicated by the first four digits of the unit's serial number (yymm)).

Any part replaced or leak repaired under this warranty is warranted only for the unexpired portion of the original warranty term.

The above remedies are our only responsibilities, and the customer's only remedies, under this warranty. For warranty credit, all warranty service must be performed by an authorized Amana® brand PTAC servicer. Proven defective part(s) (if required to be returned) must be returned to point of purchase. To locate an authorized Amana® brand PTAC servicer, contact Goodman Company Technical Services at the number or address found at the bottom of this certificate.

Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover cost for displacement or temporary lodging or revenue loss.

#### WARRANTY LIMITATIONS: WE ARE NOT RESPONSIBLE FOR:

- Damage or repairs required as a result of faulty installation or application.
- Damage or repairs required as a result of floods, fires, wind, lightning, accidents, or other conditions beyond our reasonable control.
- Damage or repairs resulting from installation in an environment containing corrosive chemical agents.
- Damage or failure resulting from installation in a corrosive coastal environment due to corrosion except the specific parts which have been treated with factory applied corrosion protection on specified factory treated seacoast models.
- Damage or repairs required as a result of the use of components or accessories not compatible with the unit.
- Units installed outside of the United States, Canada and Puerto Rico.
- Normal maintenance, as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, or damage caused by failure to perform such maintenance.
- Parts or accessories not supplied or designated for use by us.
- Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
- Damage or failure to start due to interrupted and/or improper electrical service.
- Changes in the appearance of the unit that do not affect its performance.
- Expedited freight charges for parts unless approved by Goodman.
- Replacement of fuses and replacement or resetting of circuit breakers or power cords.
- Damage caused by transportation or handling.
- Additional handling charges to make a unit reasonably accessible for normal service.

**THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.**



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For answers to questions regarding the above or to locate an authorized servicer, contact

Goodman Technical Services • 1810 Wilson Parkway • Fayetteville, TN 37334

1-877-376-0214 (option 2) inside U.S.A. and Canada • 1-931-433-6101 outside U.S.A.

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